

## Privacy Policy for FloLogixAI

*Last Updated: 20/11/2024*

At FloLogixAI, your privacy is of utmost importance to us. This Privacy Policy outlines how we collect, use, and protect your information when you engage with our services, visit our website, or interact with us. By using our services, you agree to the practices described in this Privacy Policy.

---

### 1. Information We Collect

We may collect the following types of information from you:

#### a. Personal Information

- Name, email address, phone number, business name, and other contact details.
- Billing and payment information when purchasing our services.

#### b. Business Information

- Details about your business processes, tools, and systems shared for automation purposes.

#### c. Technical Information

- IP addresses, browser type, operating system, and other usage details when you interact with our website.

#### d. Cookies and Tracking

- We use cookies to enhance your experience on our website and to analyze website traffic. You can manage your cookie preferences through your browser settings.
- 

### 2. How We Use Your Information

We use the collected information to:

- Deliver and improve our automation services.
- Communicate with you about your account, inquiries, or projects.
- Customize and enhance your user experience.
- Process payments and manage invoices.

- Comply with legal obligations and protect against fraud or unauthorized access.
- 

### 3. Sharing Your Information

We do not sell your information to third parties. However, we may share your information with:

- **Service Providers:** Trusted third-party vendors who assist in delivering our services (e.g., hosting, payment processors).
  - **Legal Authorities:** When required by law or to protect our legal rights.
- 

### 4. Data Security

We implement industry-standard security measures to protect your information, including encryption, secure servers, and regular monitoring for vulnerabilities. Despite our efforts, no method of electronic transmission or storage is 100% secure.

---

### 5. Your Rights

You have the right to:

- Access and update your personal information.
- Request deletion of your data (subject to legal obligations).
- Opt-out of marketing communications at any time.
- Manage cookies through your browser settings.

For any of the above requests, please contact us at [fk@flogixai.com](mailto:fk@flogixai.com).

---

### 6. Retention of Data

We retain your information only for as long as necessary to fulfill the purposes outlined in this policy or as required by law.

---

### 7. Third-Party Links

Our website or services may include links to third-party websites. We are not responsible for their privacy practices. We encourage you to review their privacy policies before sharing your information.

---

## **8. Changes to This Privacy Policy**

We may update this Privacy Policy from time to time. Significant changes will be communicated via email or a notice on our website. Your continued use of our services signifies your acceptance of the updated policy.

---

## **9. Contact Us**

If you have any questions or concerns about this Privacy Policy, please reach out to us:

**FloLogixAI**

Email: [fk@flologixai.com](mailto:fk@flologixai.com)

---

This Privacy Policy ensures compliance with applicable privacy laws such as GDPR (if applicable to your business in Europe) and CCPA (if applicable in California)